



Statewide Telecommunications and Network Division

NOTICE of CUSTOMER TRANSITION PLAN

SPECIAL ATR BULLETIN 2006-05

September 20, 2006

**** Corrected Fax Number ****

The Customer Transition Plan:

Your input is a vital part in planning the transition to the new CALNET Master Services Agreements (MSA). To assist in this effort, please have your management complete the Customer Transition Plan form (www.dts.ca.gov/stnd/pdf/transitionplan.pdf) and submit it to the Department of Technology Services/Statewide Telecommunications and Network Division (DTS/STND). The Customer Transition Plan form is located on the STND, CALNET Transition Homepage at www.dts.ca.gov/stnd/calnet-transition.asp.

The information that you provide in this form will help DTS/STND and the new contractors identify your Agency's key CALNET Transition contacts, critical business issues and preferred transition timeframes. DTS will make every effort to mitigate disruptions to your CALNET services, and ensure a successful transition.

Please complete and submit this form to STND by October 13, 2006.

Submit your form by selecting one of the following methods:

- "Submit On-Line" option located on the Customer Transition Plan form
- Fax a hardcopy to (916) 657-9326, or
- Mail to : Department of Technology Services
Attention: CALNET Transition, STND
P.O. Box 1810, STND F-14
Rancho Cordova, CA 95741-1810

If you have any questions regarding the CALNET Transition Plan, please contact a STND Representative at (916) 657-9150.

SANDRA BIERER, Deputy Director
Statewide Telecommunications and Network Division

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